

FIG. 1

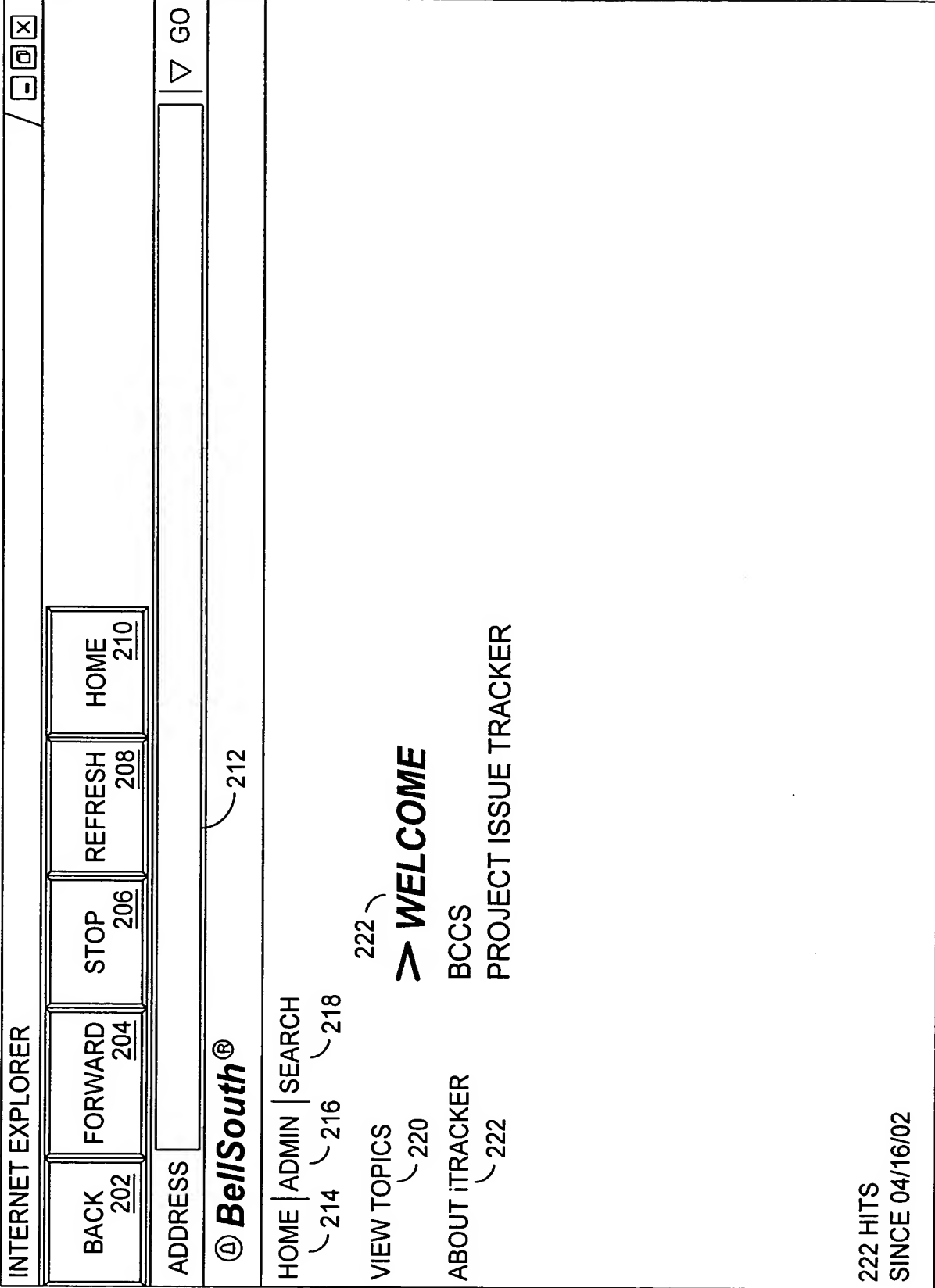


FIG. 2

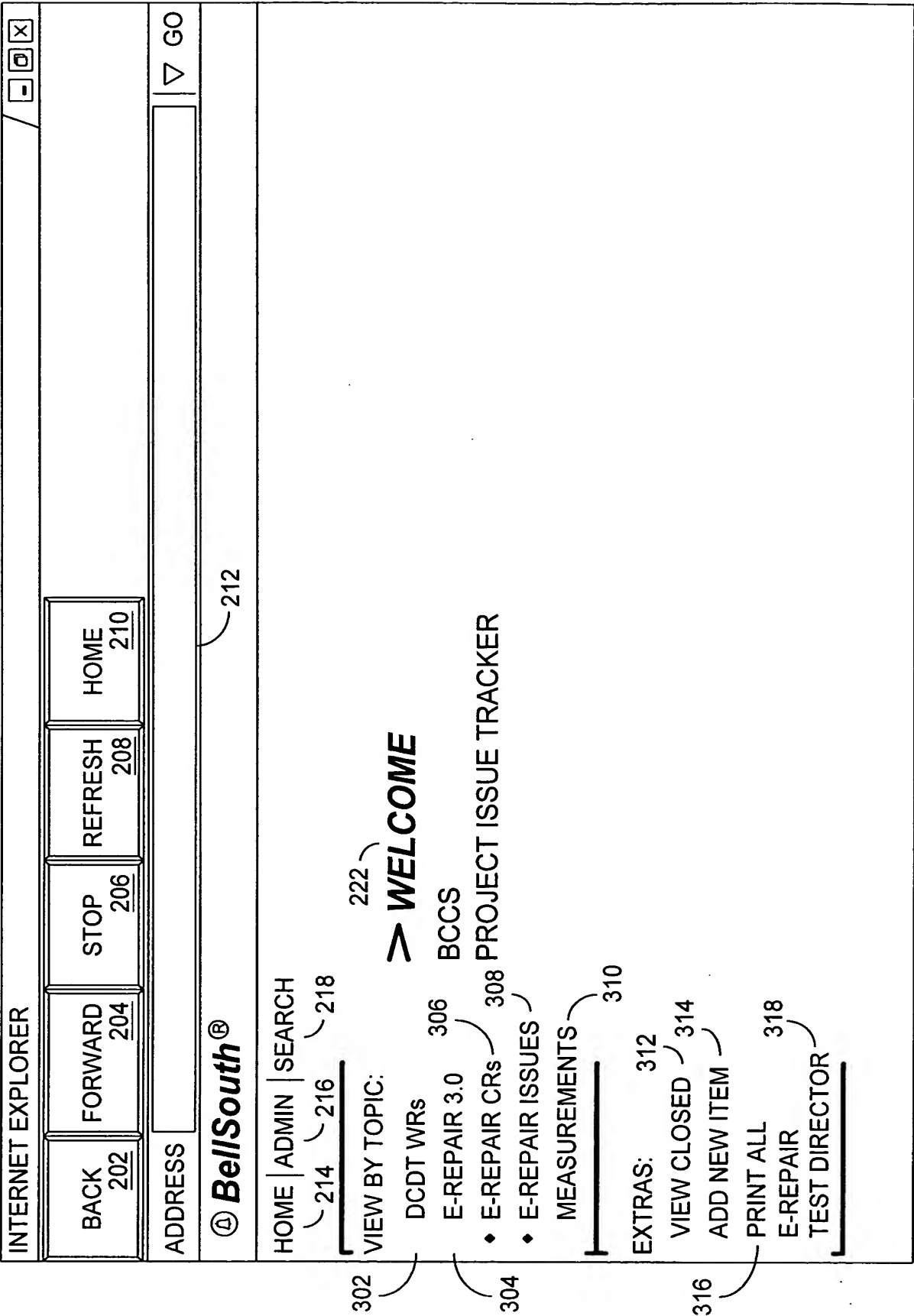


FIG. 3

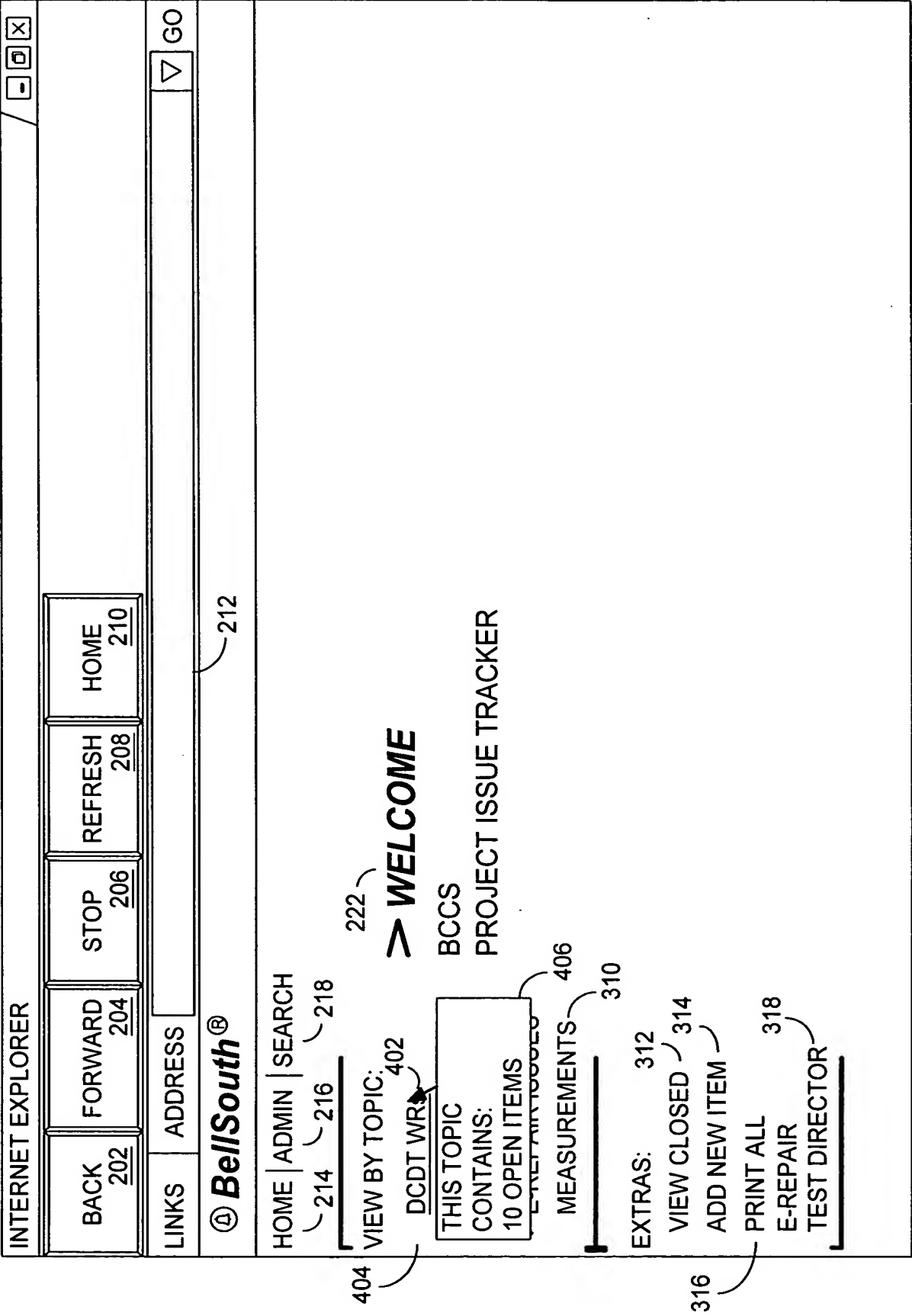


FIG. 4

INTERNET EXPLORER

BACK 202

FORWARD 204

STOP 206

REFRESH 208

HOME 210

LINKS
ADDRESS
GO

BellSouth®
212

HOME ADMIN SEARCH 214 216 218 502

VIEW BY TOPIC: 404

DCDT WRs 402

THIS TOPIC CONTAINS: 10 OPEN ITEMS

MEASUREMENTS 406

EXTRAS: 312

VIEW CLOSED 314

ADD NEW ITEM 316

PRINT ALL 318

E-REPAIR TEST DIRECTOR

PRINT PAGE

DCDT WRs

CLICK ON THE COLUMN HEADINGS TO SORT

ITEM	PRIORITY	STATUS	CLASS.	SPONSOR	DATE
MDP REPORTS	1	WAITING ON OTHER	OTHER	KINKADE	7/31/02
CAPACITY REPORTS	1	WAITING ON OTHER	OTHER	RANDOLPH	7/31/02
SERVICE MGR WEBSITE	3	ANALYZE	OTHER	ATCHISON	9/3/02
BRC DAILY REPORT	3	ANALYZE	OTHER	ATCHISON	8/23/02
PTT LEVEL LOADING	3	ANALYZE	OTHER	ATCHISON	8/12/02
AUTOMATIC T-MGR OVERHEAD	3	WAITING ON OTHER	OTHER	KINKADE	9/13/02
EMP TRADE APP	5	INVESTIGATING	OTHER	ATCHISON	7/8/02
EMP ACCESS PDR	5	WAITING ON OTHER	OTHER	KINKADE	7/30/02

TOTAL FOR THIS CATEGORY: 10

FIG. 5

INTERNET EXPLORER

BACK  
202
FORWARD  
204
STOP  
206
REFRESH  
208
HOME  
210

LINKS
ADDRESS
GO

BellSouth®

DCDT WRs: MDP REPORTS
<< BACK

ISSUE NUMBER: 66

CREATED: 7/31/02 11:29:20 AM

DESCRIPTION: PETE POPP AND WAYNE LITTLEJOHN REQUESTED THAT WE AUTOMATE THE MDP MONTHLY REPORTS PUBLISHED BY WAYNE VIEW EXAMPLE SPREADSHEET

SPONSOR: TED KINKADE STATUS: WAITING ON OTHER PRIORITY: 1

610

612

614

STEPS TOWARD RESOLUTION:

DATE: 7/31/02 01:20:36 PM

INFO: WAITING ON FILES AND INFORMATION FROM WAYNE LITTLEJOHN. AFTER RECEIVING THE INFORMATION, ABOUT 7 WORKDAYS ARE NEEDED TO FINISH THE PROGRAMMING AND ADD A WEB SITE REPORT.

AUTHOR: TED KINKADE

622

624

CLICK HERE TO ADD NEXT STEP

HOME
ADMIN
SEARCH

VIEW BY TOPIC:

DCDT WRs
E-REPAIR 3.0
E-REPAIR CR
E-REPAIR ISSUES
MEASUREMENTS

EXTRAS:
VIEW CLOSED
ADD NEW ITEM
PRINT ALL
E-REPAIR
TEST DIRECTOR

PRINT PAGE

FIG. 6

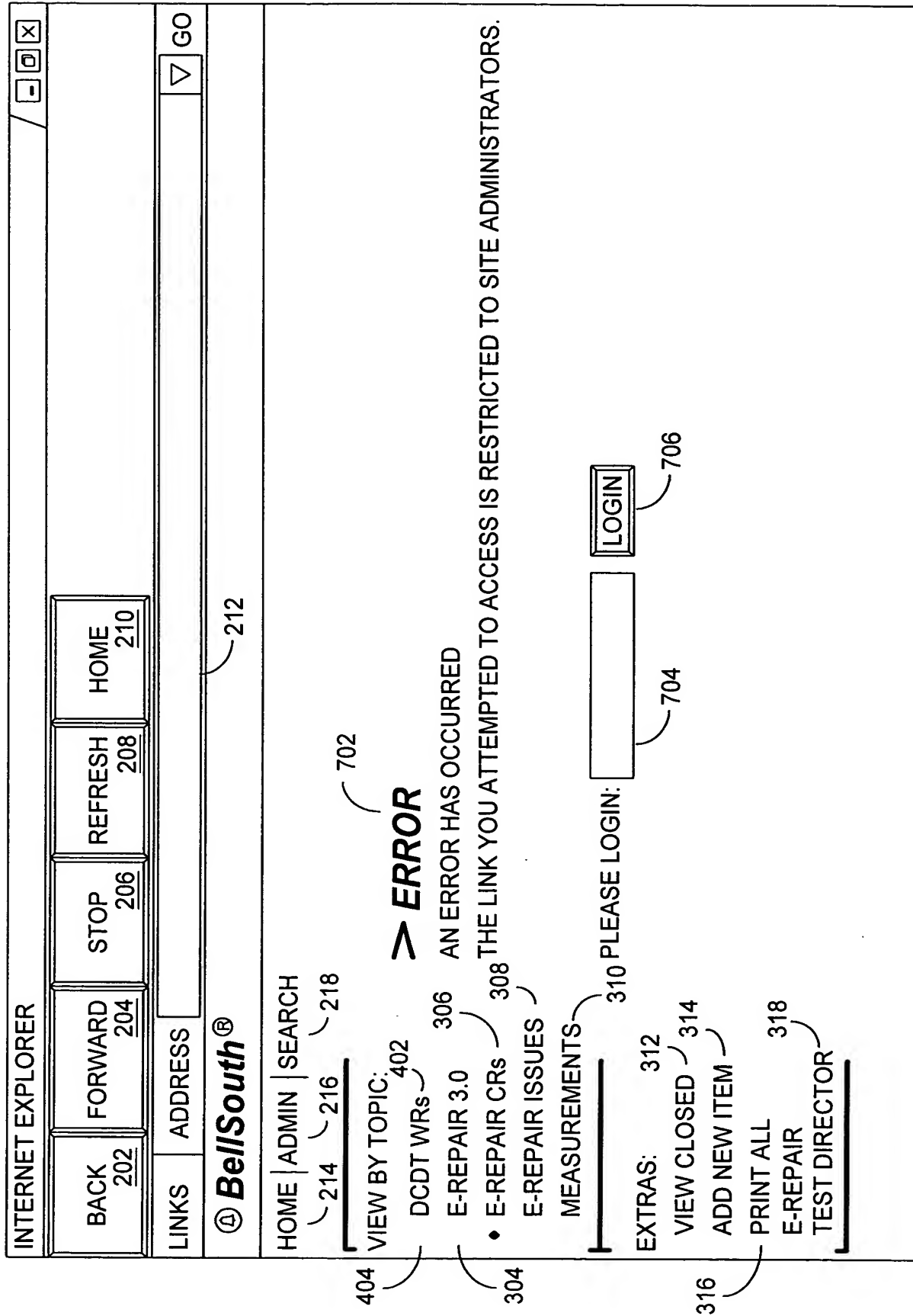


FIG. 7

Figure 1 is a schematic diagram of a web browser interface, specifically Internet Explorer, displaying a website for BellSouth. The interface is divided into several sections:

- Navigation Bar:** Located at the top, it includes buttons for BACK (202), FORWARD (204), STOP (206), REFRESH (208), and HOME (210). Below these buttons is a search bar (212) with the text "BellSouth®" and a "GO" button.
- Links Section:** A horizontal bar containing the text "LINKS ADDRESS".
- Main Content Area:**
  - Home | Admin | Search:** A navigation menu at the top of the content area.
  - VIEW BY TOPIC:** A dropdown menu (402) currently showing "DCDT WRs" (404).
  - DCDT WRs:** A list of items under the selected topic. The first item is "E-REPAIR 3.0" (306).
  - ITEM NAME:** A text field (308) displaying "MDP REPORTS" (804).
  - DESCRIPTION:** A large text area (806) containing the text: "PETE POPP AND WAYNE LITTLEJOHN REQUESTED THAT WE AUTOMATE THE MDP MONTHLY REPORTS PUBLISHED BY WAYNE. <BR><A HREF='\"WORKREQUESTS/MDP\_502.XLS\"'>VIEW EXAMPLE SPREADSHEET</A><BR>".
- Extras Section:** A list of links on the right side of the main content area:
  - VIEW CLOSED (314)
  - ADD NEW ITEM (316)
  - PRINT ALL (318)
  - E-REPAIR (318)
  - TEST DIRECTOR (318)
- Footer/Status Section:**
  - SPONSOR:** A text field (808) displaying "TED KINKADE" (810).
  - CLASSIFICATION:** A dropdown menu (814) currently showing "OTHER" (816).
  - STATUS:** A text field (816) displaying "WAITING ON OTHER" (810).
  - PRIORITY:** A dropdown menu (812) currently showing "1" (816).
  - MAKE CHANGES:** A button (816) located at the bottom right.

**FIG. 8**



INTERNET EXPLORER

BACK 202

FORWARD 204

STOP 206

REFRESH 208

HOME 210

LINKS ADDRESS

GO

BellSouth®

HOME | ADMIN | SEARCH 214 216 218

VIEW BY TOPIC: 302

- DCDT WRs 306
- E-REPAIR 3.0 308
- E-REPAIR CRs 308
- E-REPAIR ISSUES 308
- MEASUREMENTS 310

EXTRAS: 312

VIEW CLOSED 314 918

ADD NEW ITEM 316

PRINT ALL 318

E-REPAIR TEST DIRECTOR 318

ADD A NEW ITEM

TOPIC: PLEASE SELECT A TOPIC 902

ITEM NAME: 904

DESCRIPTION: 1306

>>UPLOAD DOCUMENT

ONCE UPLOADED YOU CAN USE THE FOLLOWING CODE IN THE DESCRIPTION TO REFERENCE THE DOCUMENT:  
<BR><A HREF="WORKREQUESTS/DOCUMENTNAME.DOC">VIEW SUPPORTING DOCUMENT</A><BR>

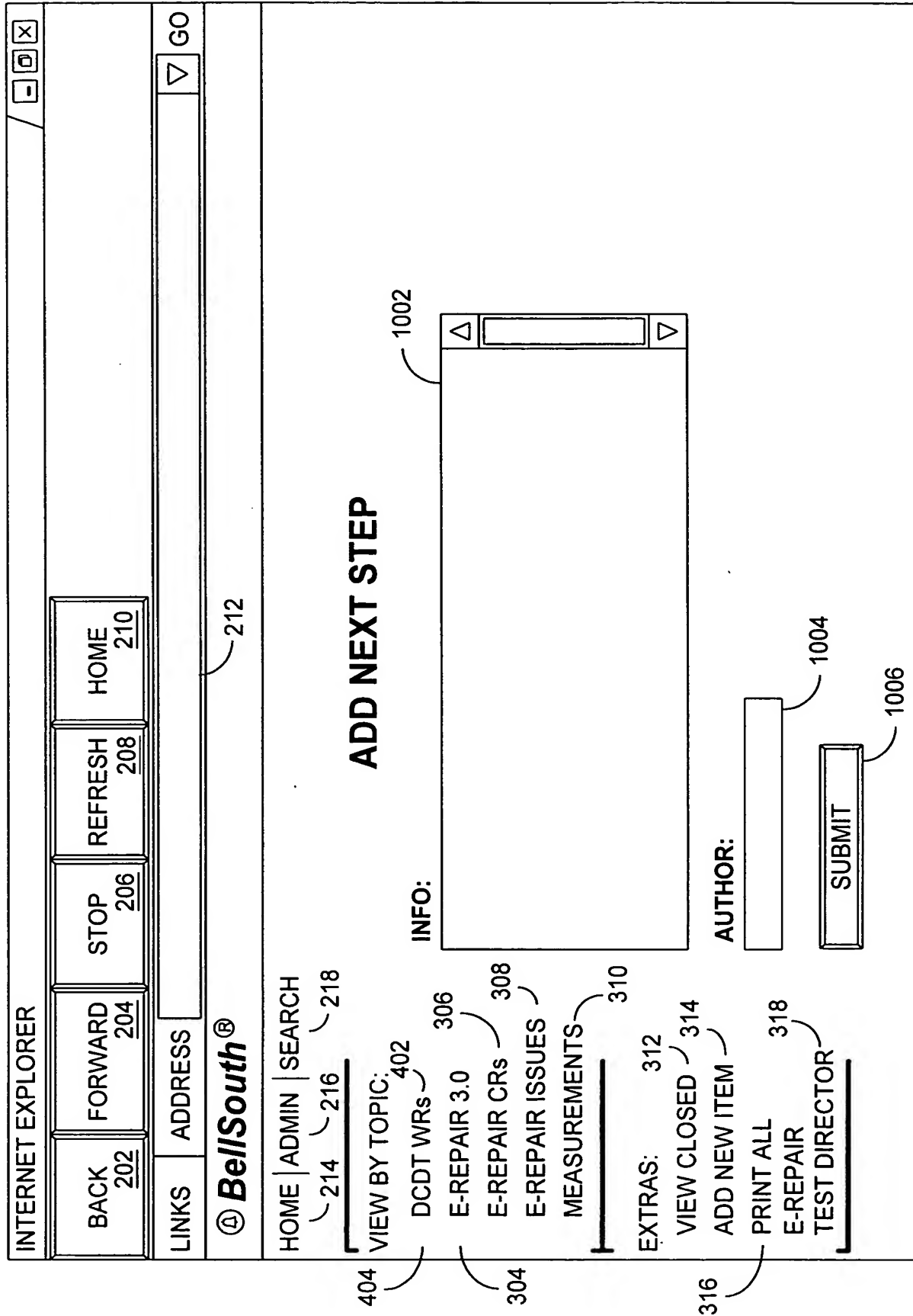
SPONSOR: TED KINKADE 910

STATUS: WAITING ON OTHER 916

PRIORITY: 1 912 (KEY: 1 IS HIGH, 5 IS LOW)

SUBMIT

FIG. 9



**FIG. 10**

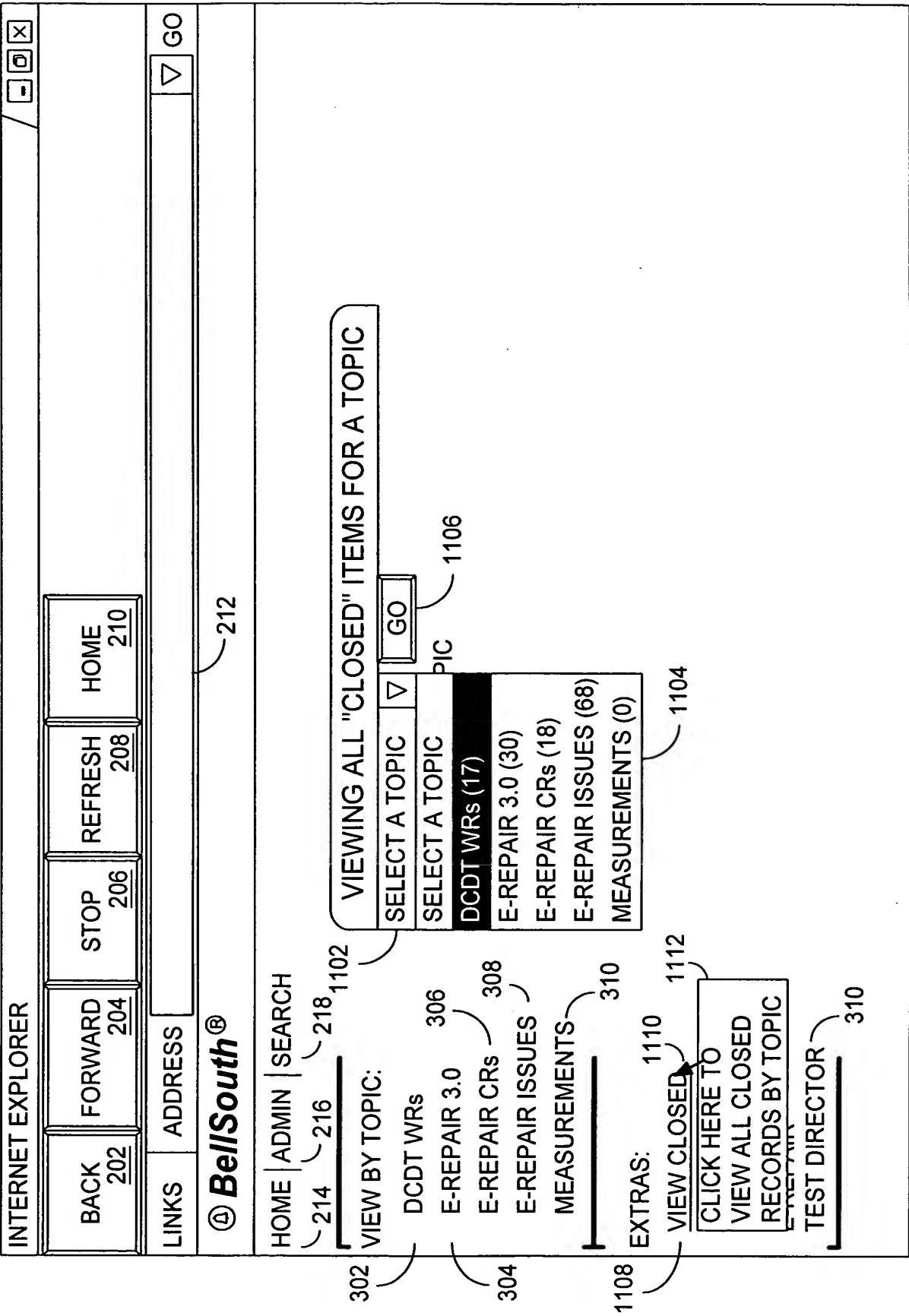


FIG. 11

INTERNET EXPLORER

BACK  
202
FORWARD  
204
STOP  
206
REFRESH  
208
HOME  
210

LINKS
ADDRESS
GO

BellSouth®
212

HOME | ADMIN | SEARCH  
214 216 218 1202

DCDT WRs: SYSTEM CALENDAR << BACK  
ISSUE NUMBER: 66  
CREATED: 7/31/02 11:29:20 AM  
DESCRIPTION: CLICK HERE TO VIEW THE WORK REQUEST.  
SUBMITTED BY LIZ ENTZE:  
CREATE WEB BASED CALENDAR FOR SYSTEM DATA (EX: OUTAGES, NPANXXX  
ADDITIONS, CO CONVERSIONS, SYSTEM ALERTS) ALLOW ACCESS TO ALL  
CALENDAR DAYS. ADMINISTRATOR ACCESS FOR LIX ENTZE, LARRY DAY,  
IBRAHIM KAHIN, AND ANNA KRALLIS ONLY. CURRENT DATE NEEDS TO BE IN  
RED. WILL REQUIRE SPACE ON SERVER TO UPLOAD DOCUMENTS FROM  
CALENDAR.  
SPONSOR: CHARLES ATCHISON STATUS: INVESTIGATING PRIORITY: 3  
THIS ISSUE HAS BEEN CLOSED

404 VIEW BY TOPIC: 402 1204 1206  
304 DCDT WRs 306 308  
E-REPAIR 3.0  
E-REPAIR CR  
E-REPAIR ISSUES  
MEASUREMENTS  
EXTRAS: 312  
VIEW CLOSED 314 1208  
ADD NEW ITEM  
316 PRINT ALL 318 1210  
E-REPAIR  
TEST DIRECTOR 1212  
PRINT PAGE 1218 1214 1216

STEPS TOWARD RESOLUTION:  
DATE: 7/30/02 09:27:32 AM  
INFO: COMPLETED AND PLACED IN PRODUCCCTION 7-15-02.  
AUTHOR: CHARLES ATCHISON  
THIS ISSUE HAS BEEN CLOSED

FIG. 12

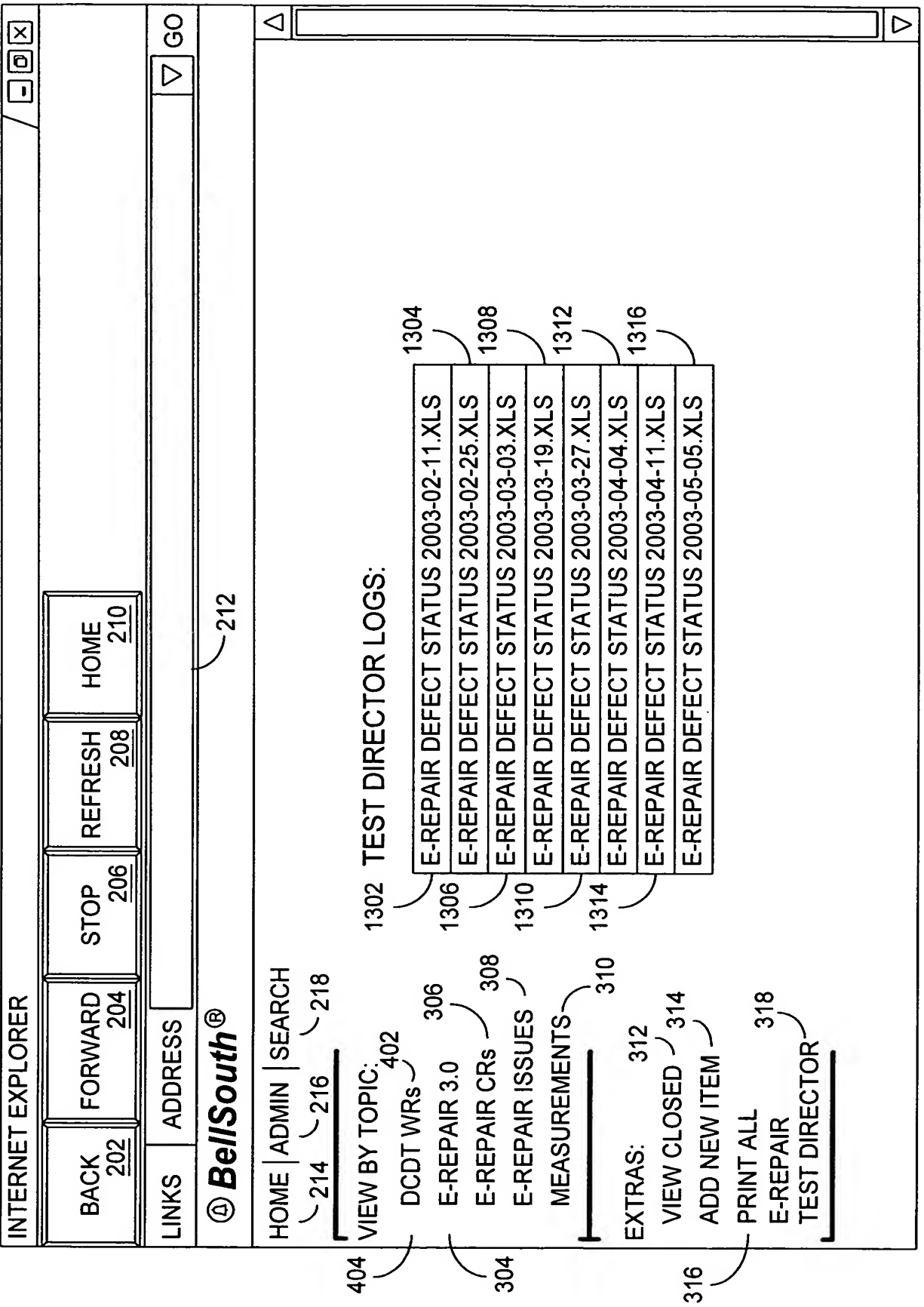


FIG. 13

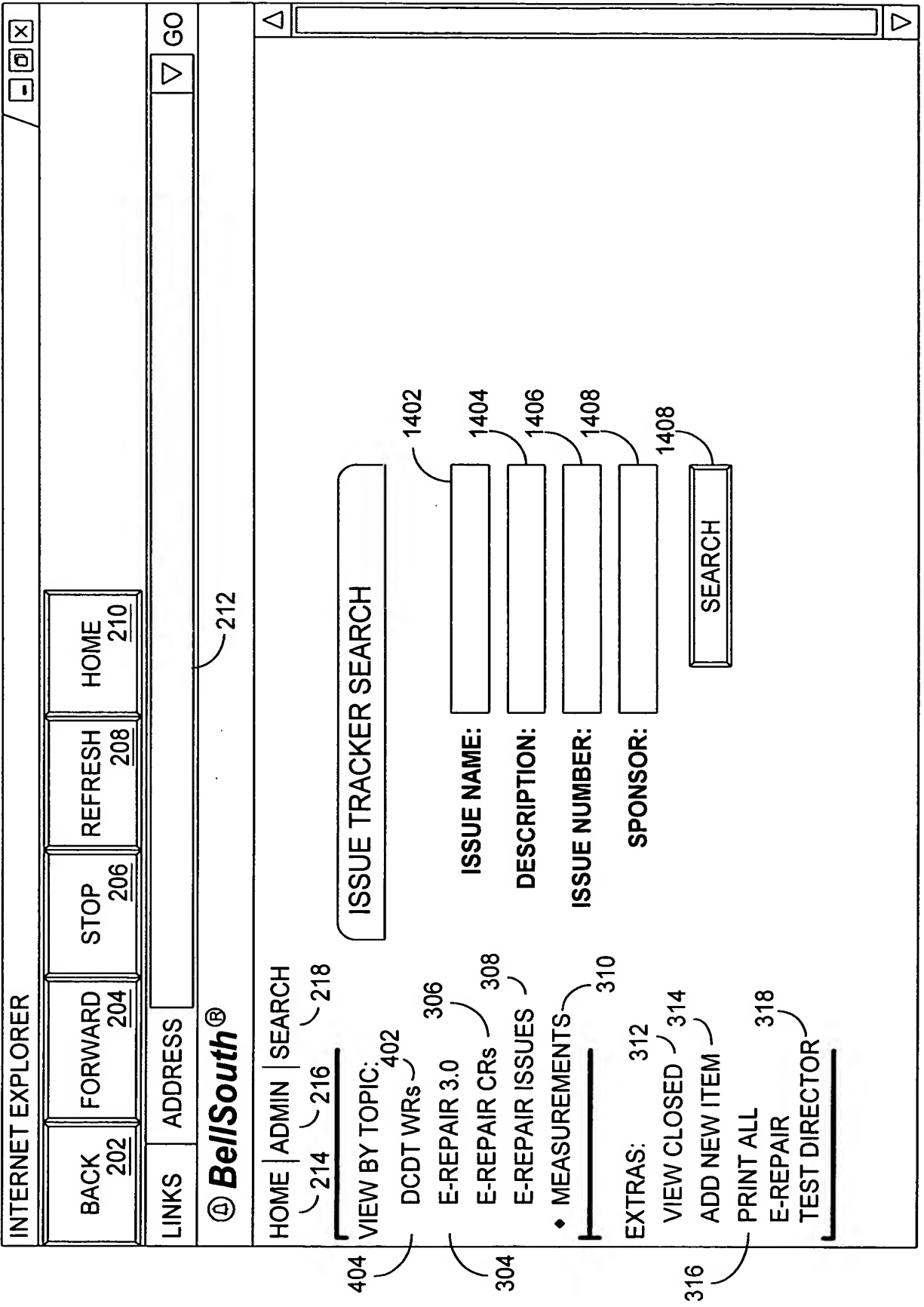


FIG. 14

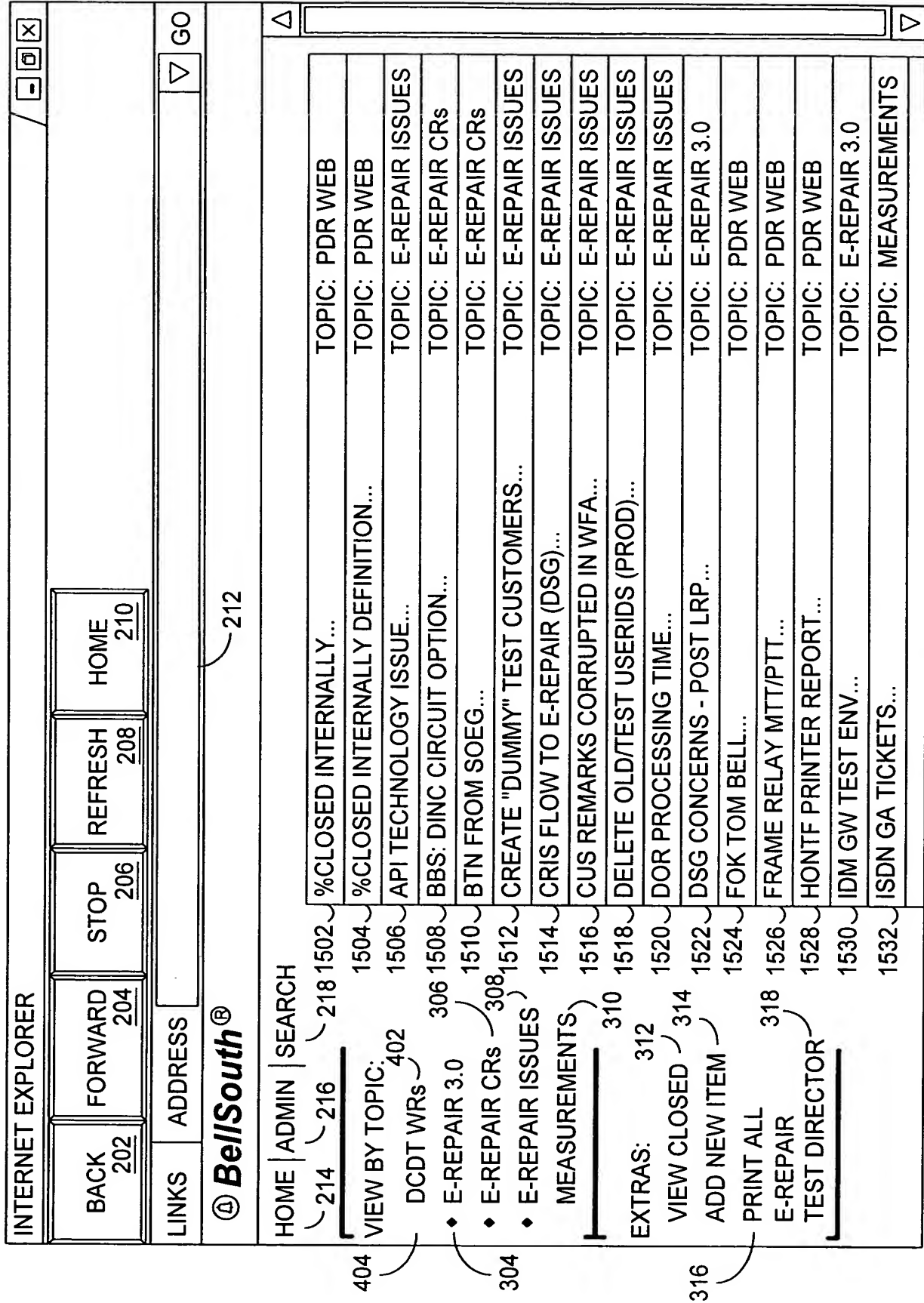


FIG. 15

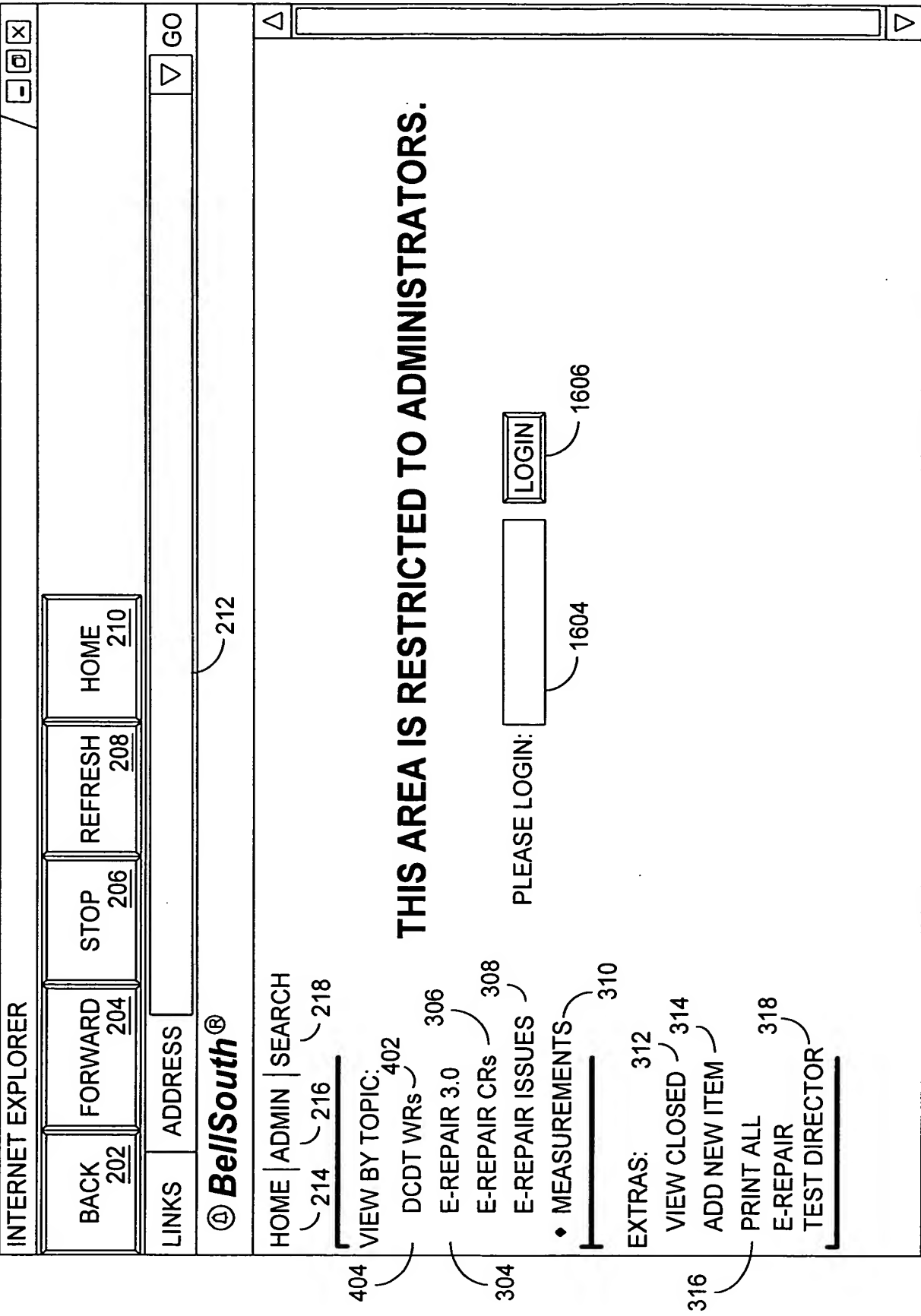


FIG. 16



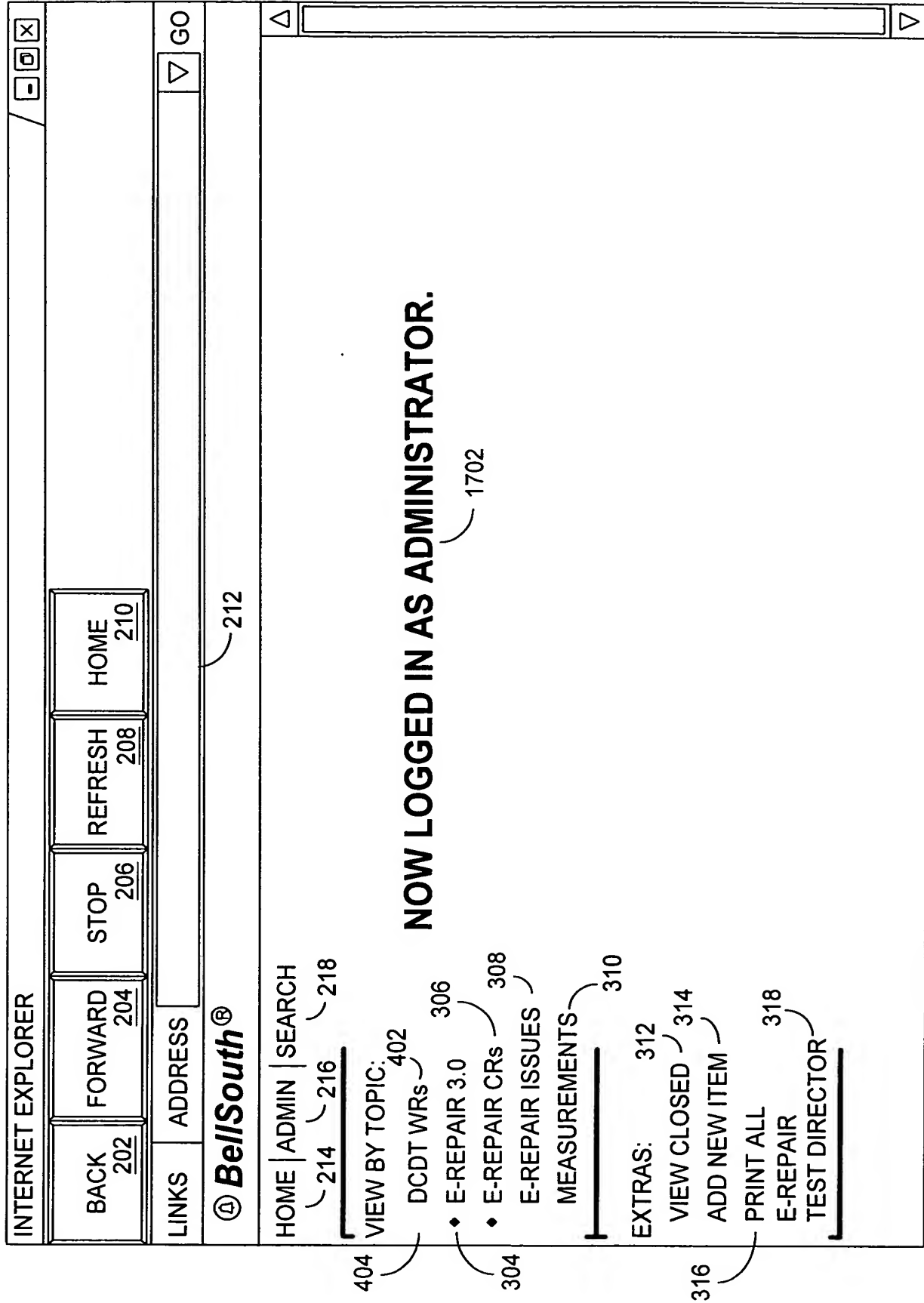


FIG. 17

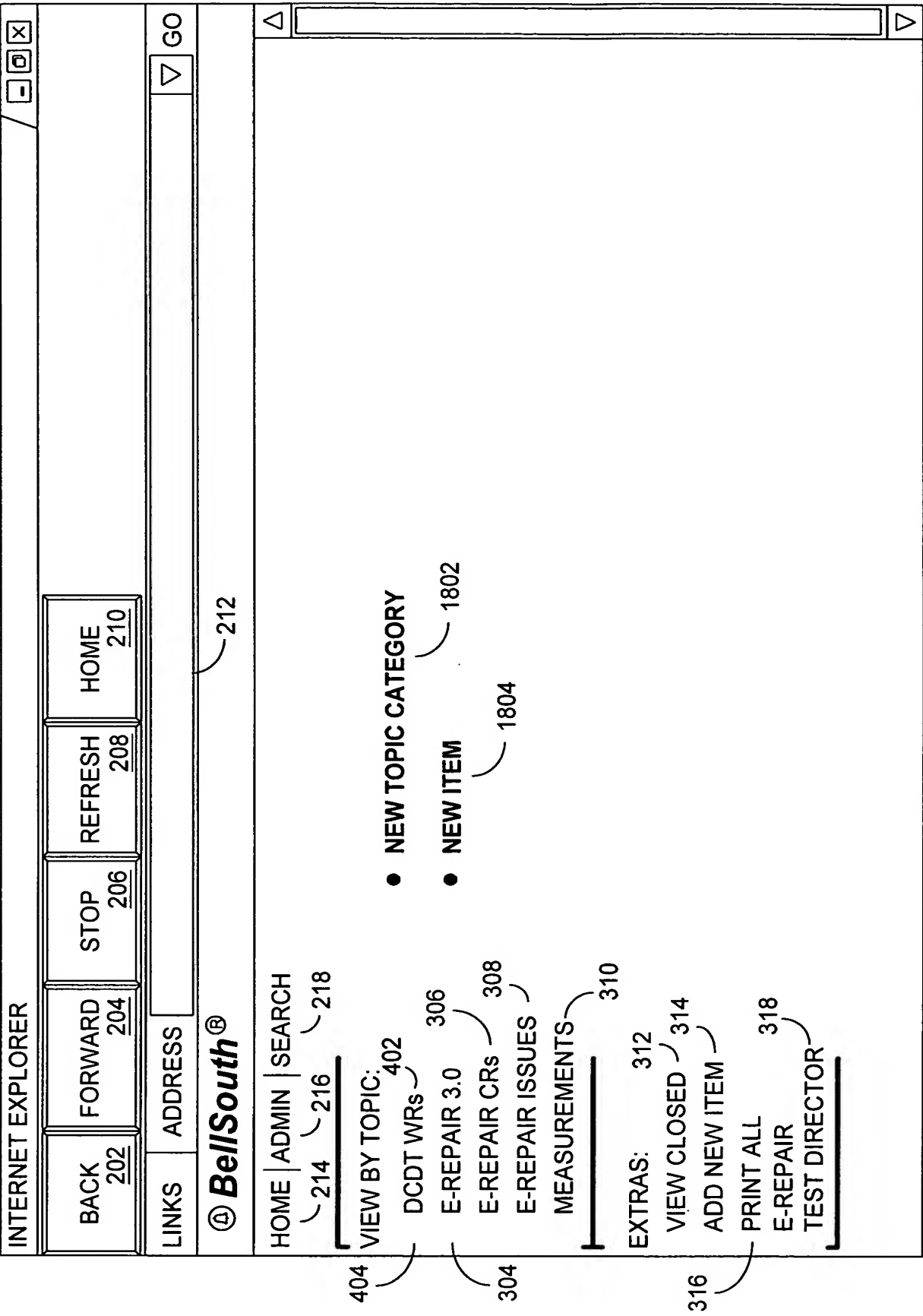


FIG. 18

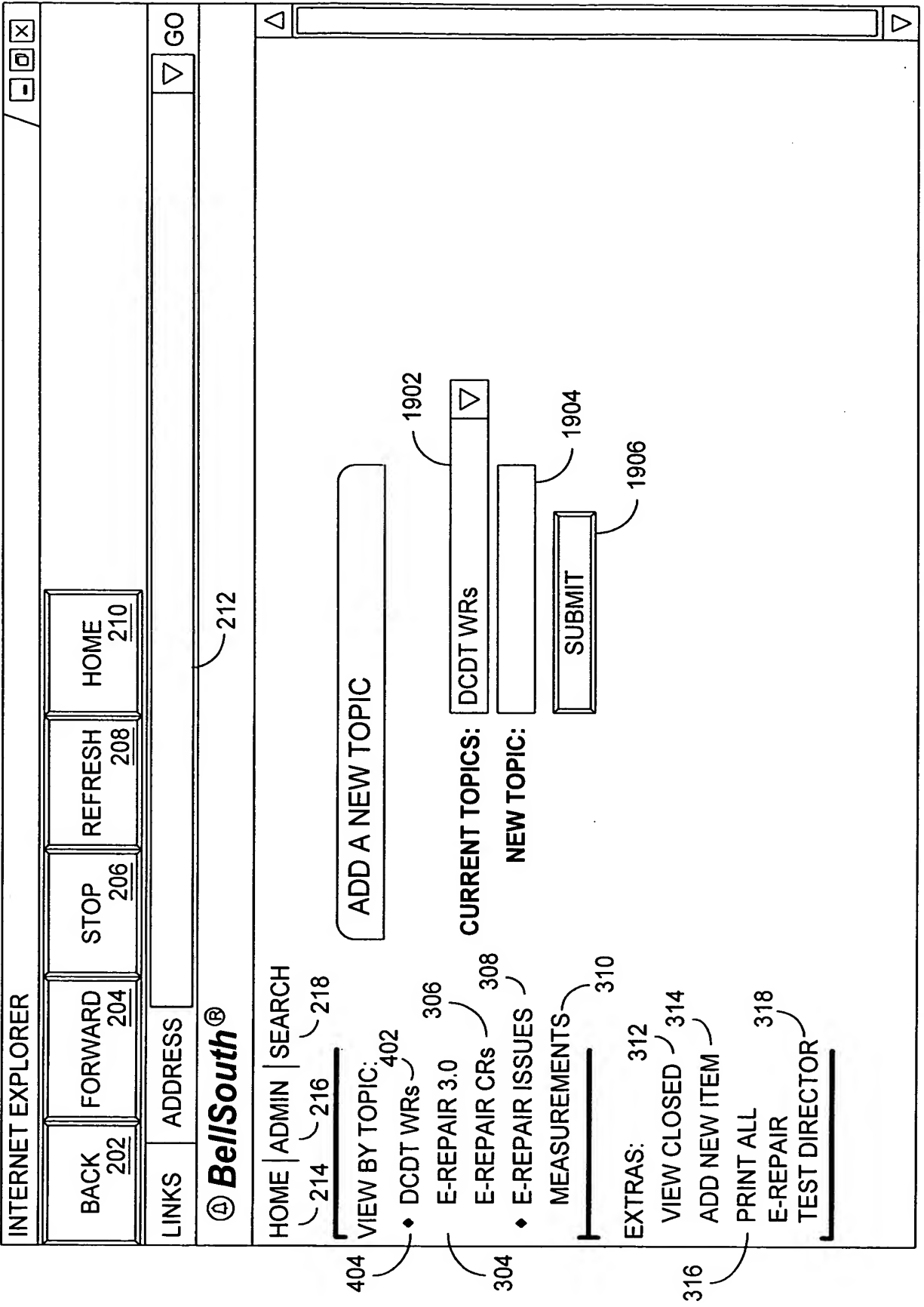


FIG. 19

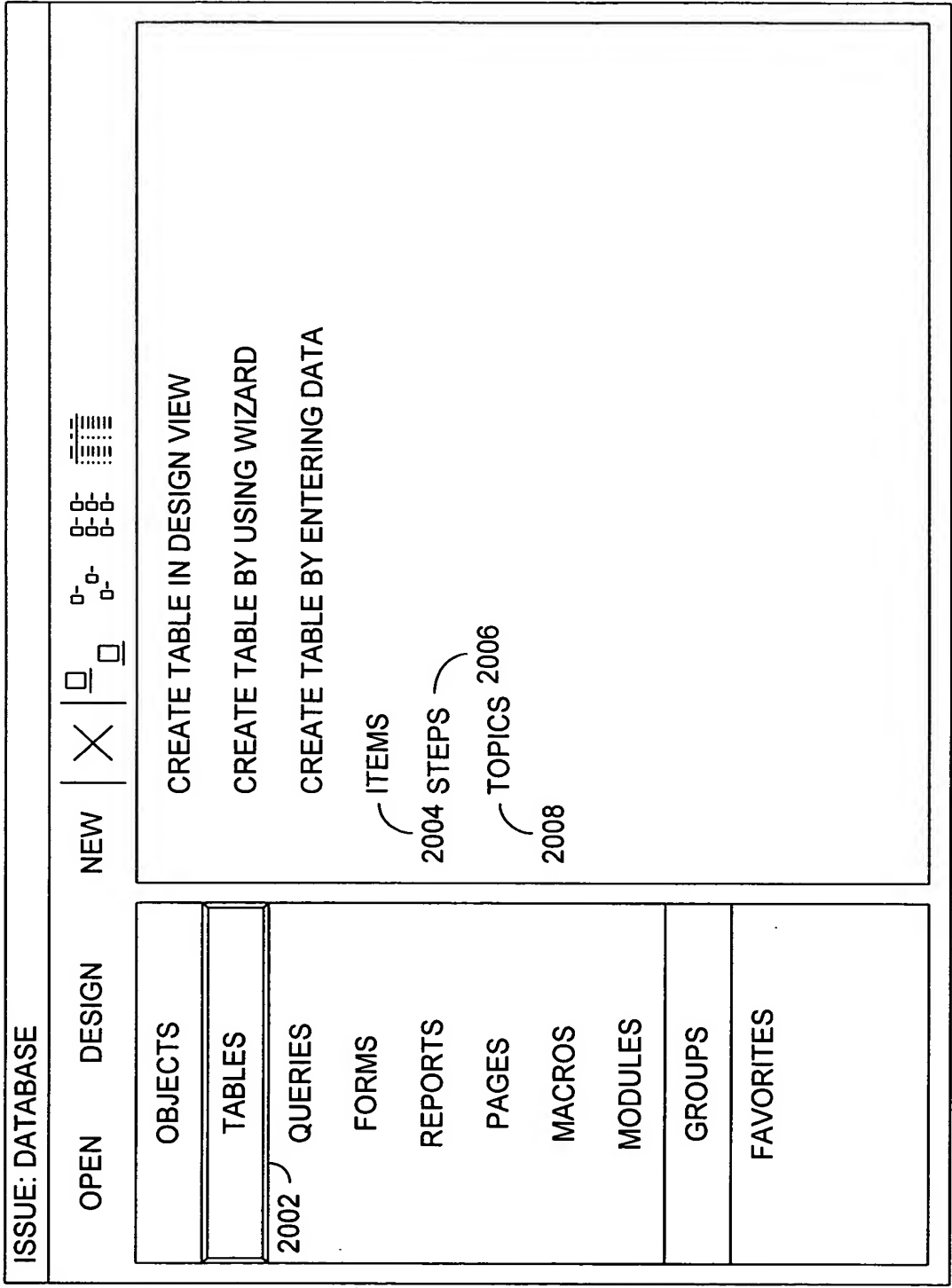


FIG. 20

2000

[illegible]

**FIG. 21**

[illegible]

**FIG. 22**

[illegible]

**FIG. 23**